This revision

string accept = T

string reject = 1

7
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2.2

5.4
Game Philosophy

Serious Gaming: A Pac-Man model

ISO 9000 quality management as an autopoietic system

Auto poiesis in ISO 9000 quality management
1. Introduction

Beer parties and conflicts...

RQ: How to have solutions to

Major, checkered explain social
problem in OR become organized and
political, not scientific.

2. Literature Review

- The kids are all right
  - Flow, control & games
  - "Monopoly"
  - "Game theory" of conflict (chess, polo)
3. Bibliography

Reflection upon

expression at DNAI and SKD,
using the new metaphors.

4. Results

1 auditor + 4 managers

2. Meme (organizational meme)

3. Fight, Flight, Food

Food = more.Andal, research,

Flight = escape memics who
are threatened by the realists
of the organization, being some
Fight = mostly trained leaders,
but sometimes external forces.
4. Results from Games.

Four roles of quality management.

1. Processes & procedures
2. Internal audits
3. Audiences and requirements
4. Review or change agent

5. Discussion

- There is a fit between Pac Man and TAM
- Question to ASQ
- Question to DEN. >roupon 2-3.

6. Conclusions

Pac Man does not build knowledge about TAM but it helps develop skills.